

**TO:** Interested Parties **FR:** Morning Consult **DT:** December 4, 2023

**RE: Results from Hospital Facility Fee Survey** 

#### **BACKGROUND**

Morning Consult was engaged by United States of Care to conduct a survey to understand American voters' sentiments about the cost of American healthcare and gauge their support for placing restrictions on how and when hospital facility fees can be charged.

## **METHODOLOGY**

The poll was conducted November 16 - 20, 2023 online among a sample of registered voters in the United States. A total of 2206 interviews were conducted online, for a margin of error of plus or minus 2 percentage points.

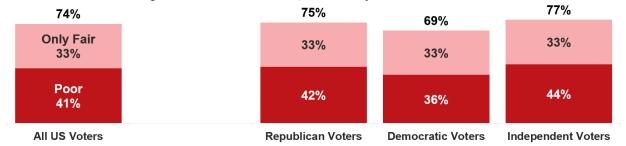
#### **FINDINGS**

Healthcare is a major, and bipartisan, concern for American voters; furthermore in an environment in which the economy and fiscal concerns are the preeminent concern, voters across the aisle are frustrated by the cost of healthcare.

How much of a priority, if at all, are each of the following for Congress to address this year?



Thinking about healthcare in the US, how would you rate the cost of healthcare?

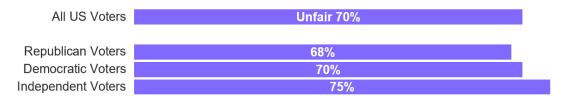


## Voters overwhelmingly feel it is unfair to make patients pay facility fees.

After hearing nothing more than a factual description of what hospital facility fees are, nearly three-quarters of all American voters support limitations on facility fees.<sup>1</sup>

Description given to respondents: "Facility fees are charged when patients receive care from a doctor or healthcare provider that is part of a hospital, regardless of whether the patient is seen in a hospital, at a freestanding clinic, or via telemedicine. This fee is in addition to the cost of medical care and is intended to cover administrative and operational costs for the hospital. Depending on their insurance coverage or deductible, some patients may need to pay."

# Do you think it is fair or unfair to make patients pay facility fees?

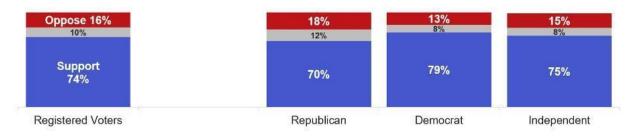


Voters are strongly in favor of increasing transparency for facility fees, and limiting the types of visits they can be charged for.

Not only is support for each proposal strong, but they have equal appeal to Democrats and Republicans.

There is widespread, and bipartisan, support for limitations and restrictions on how much and when patients are billed facility fees.

## Would you support or oppose lawmakers placing limits on facility fees?



#### For each, would you support or oppose lawmakers...

