



Director of Research and Community Engagement

United States of Care is seeking an experienced professional to join its growing team. The mission of United States of Care is to ensure that every single American has access to quality, affordable health care regardless of health status, social need, or income. As a newly formed non-partisan non-profit, we are building and mobilizing a movement to achieve long-lasting solutions that make health care better for everyone. United States of Care will help make it happen by working with Americans from across the country: patients and caregivers, advocates, physicians and other clinicians, policymakers, and business, civic, and religious leaders.

Position Description

The Director of Research and Community Engagement leads United States of Care's mission to expand health care access to all Americans by understanding people's shared and diverse experiences, priorities, and values related to health care access in the US and translate findings towards effective policy solutions. As the head of our listening and research efforts, the Director will have the unique opportunity to design, build, and grow a partnership-based listening model and research methodology. The Director will guide qualitative and quantitative research, build relationships and manage partnerships with diverse community members and organizations, synthesize findings into actionable insights, and collaborate with leaders across the organization to inform campaign activities, advocacy messaging, and policy solutions.

A successful Director will employ community-based research and analysis skills, an understanding of the US health care system including how that differs across communities, and familiarity with partner organizations to advance US of Care's mission. Integral to this role is an awareness of health disparities and inequities within the US and a determination to develop creative and appropriate solutions to gather insight into the differences in health care experiences, priorities, and values that exist within and between groups.

Responsibilities and Duties

Research Approach, Design, and Implementation

- Develop and execute a research approach to authentically understand people's health care needs, experiences, and priorities using best practices;
- Apply an equity lens throughout research design and implementation;
- Build and maintain an effective and efficient infrastructure to support people-centered research and listening activities with actionable findings and recommendations;
 - Plan and facilitate qualitative and quantitative research, including community listening sessions to collect qualitative data;
 - Analyze research findings, develop reports, and package and present data for use across the organization;
 - Effectively communicate qualitative and quantitative data to inform campaign activities or a policy agenda;
 - Collaborate with other leaders across the organization to ensure the research methodology and work products are aligned with the organization's need;
- Cultivate relationships and manage partnerships with organizations working in the health care research landscape;
- Manage and maintain coalitions (like the Voices of Real Life), as necessary;
- Partner closely with the Director of Media and Communications to elevate findings among critical audiences;
- Develop and contribute toward funding proposals by creating and managing fundable projects, as well as providing insights based on research to proposals.

Community Partner Relationship Building and Management

- Build and maintain collaborative relationships with community members, community-based organizations, and national and local organizations seeking to understand the health care experiences and needs of people in the US;
- Seek opportunities to share and receive information with organizations with similar missions;
- Represent US of Care at community-based listening sessions and community-based events.

Strategy, Team Building, and Management

- Set vision for and manage several large projects at once and prioritize work for Listening and Research team;
- Collaborate closely with other departments, including attending inter-departmental meetings, understanding goals/objectives, managing issues proactively, and responding to requests promptly;
- Establish and manage team budget;
- Build and manage a diverse team, as resources are available;
- Facilitate staff development by providing growth opportunities and support;

- Regularly train, coach, evaluate, and recognize staff performance and accomplishments;

Qualifications

- Bachelor's degree required; graduate degree in public health, statistics, or related field preferred;
- 8-10 years of experience at increasing levels of responsibility and leadership on a research team in the health care, non-profit community based organizations, or community engagement fields;
- Experience building and managing relationships with community members, non-profit community-based organizations, and other mission-driven national organizations including those from underrepresented communities;
- Demonstrated awareness of privilege and structural racism's impact on health
- Experience applying an equity lens to designing and leading community-based research efforts;
- Demonstrated ability to communicate research findings effectively;
- Experience supporting policy development through research is preferred;
- Demonstrated ability to develop, manage, and collaborate with a diverse team of professionals;
- Strategic, organized, detail-oriented self-starter with the flexibility to take on tasks outside of role and ability to embrace ambiguity;
- Excellent communication and writing skills;
- Willingness to respect different points of view and balance innovation and creativity with action and results;
- Strong commitment to the organization's mission to ensuring every American has access to quality, affordable health care;
- Dedicated to operating in a diverse, bipartisan, learning atmosphere exploring multiple policy solutions to achieve our mission.

Compensation and Location

United States of Care offers a very generous benefits package including medical, dental and vision insurance; 403b with match and paid time off. This position is full-time with location in Washington, D.C. or Minneapolis, MN preferred but not required. The salary range for this position is \$95,000 to \$125,000 depending on experience and location. Interested candidates should email resume and cover letter to jobs@usofcare.org. Please include "Director of Research and Community Engagement" and your last name in the subject line. In your cover letter please include how you heard about this position.

We are an Equal Opportunity Employer that values a multicultural, diverse working environment. Applicants of diverse backgrounds are welcomed and encouraged to apply. We prohibit discrimination of employment, promotion, compensation, terms, conditions, or privileges of employment based on gender, disability, race, age, national origin, color, creed, sexual orientation, sex (including marital and parental status),

gender identity and expression, religion, economic status, ethnic identity, veteran's status, or any other basis prohibited by applicable law.